



February 27, 2023

Dr. Chad Emerson Hickox
President
Walla Walla Community College
500 Tausick Way
Walla Walla, WA 99362

Dear President Hickox:

This letter serves as formal notification and official record of action taken by the Northwest Commission on Colleges and Universities (NWCCU) at its meeting on January 25-27, 2023, concerning the Fall 2022 Evaluation of Institutional Effectiveness of Walla Walla Community College. This action was taken after consideration of evidence, including the institution's Self-Evaluation Report, the Peer-Evaluation Report, the optional Institutional Response to the Peer-Evaluation Report, and information received as part of the institutional representative meeting with Commissioners.

Accreditation

Reaffirm Accreditation

Status of Previous Recommendations Addressed in this Evaluation

- Finding 1: Fall 2021 Policies, Regulations, and Financial Review - Fulfilled

Commendations

The Commission commends Walla Walla Community College for:

1. Its engaged and resilient campus community with a strong commitment to student success and instruction.
2. The ongoing efforts to focus on effectiveness and mission fulfillment.
3. The intentional collaborations across campuses and across divisions.

Recommendations Substantially in Compliance but in Need of Improvement

The Commission recommends that Walla Walla Community College:

- Recommendation 1: Fall 2022 Evaluation of Institutional Effectiveness - Continue to develop an ongoing and systematic evaluation and inclusive planning process to inform and refine its effectiveness, assign resources, and improve student learning and achievement. (2020 Standard(s) 1.B.1;1.B.2;1.B.3)
- Recommendation 2: Fall 2022 Evaluation of Institutional Effectiveness - Develop and implement a systematic learning outcomes assessment process that involves regular and comprehensive evaluation of identified program learning outcomes and institutional learning outcomes. (2020 Standard(s) 1.C.5;1.C.6)
- Recommendation 4: Fall 2022 Evaluation of Institutional Effectiveness - Widely publish and use disaggregated indicators of student achievement to identify and mitigate gaps in achievement and equity through planning, decision making, and allocation of resources. (2020 Standard(s) 1.D.3;1.D.4)

- Recommendation 5: Fall 2022 Evaluation of Institutional Effectiveness - Complete a comprehensive alignment of policies, procedures, and administrative guidelines that are clearly stated, easily understandable, readily accessible and regularly reviewed. (2020 Standard(s) 2.C)

Recommendations Out of Compliance

The Commission finds that the following Recommendations are areas where Walla Walla Community College is out of compliance with the NWCCU Standards for Accreditation. According to U.S. Department of Education Regulation 34 CFR 602.20 and Commission Policy, the Commission requires that Walla Walla Community College take appropriate action to ensure these Recommendations are addressed and resolved within the prescribed two-year period.

The Commission recommends that Walla Walla Community College:

- Recommendation 3: Fall 2022 Evaluation of Institutional Effectiveness - Utilize the results of learning outcomes assessments for continuous improvement, and to inform academic and learning support planning and practices. (2020 Standard(s) 1.C.7)

Future Evaluations

- Ad Hoc Report Fall 2023
 - Recommendation 5: Fall 2022 Evaluation of Institutional Effectiveness
- Ad Hoc Report with Visit Fall 2024
 - Recommendation 2: Fall 2022 Evaluation of Institutional Effectiveness
 - Recommendation 3: Fall 2022 Evaluation of Institutional Effectiveness
- Mid-Cycle Review Fall 2025
 - Recommendation 1: Fall 2022 Evaluation of Institutional Effectiveness
 - Recommendation 4: Fall 2022 Evaluation of Institutional Effectiveness
- Year 6 - Standard 2 - Policies, Regulations, and Financial Review Fall 2028
- Year 7 - Evaluation of Institutional Effectiveness Fall 2029

NWCCU is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. If you have questions about any of the information in this letter, please contact your staff liaison, Dr. Ed Harri, at eharri@nwccu.org.

Sincerely,



Sonny Ramaswamy
President

cc: Dr. Jessica Noel Clark, Vice President of Instruction
Mr. Bill Warren, Chair, Board of Trustees
Dr. Jessica Hopkins, Senior Instructional Dean, Science, Mathematics, and Engineering Division, Lane Community College
Michael Meotti, Executive Director, Washington Student Achievement Council